TECHNOLOGY TRANSFORMATION
CLOUD · CYBERSECURITY · AI GOVERNANCE
LATAM

NielsenIQ

Regional IT Operations Across LATAM

Role scope: Regional IT leadership · 3 direct reports · Sustained matrix and functional coordination across global infrastructure support (India, Windows, Linux, databases, VDI/Citrix, SharePoint) · Executive stakeholder alignment

16	3	Matrix
NAMED LATAM COUNTRIES	DIRECT REPORTS	GLOBAL TEAMS + INDIA

SITUATION

Regional technology operations required stability, continuity and multi-country coordination across infrastructure, applications, global teams and executive stakeholders.

ACTION

Led regional operations by connecting the direct team with global infrastructure functions, India support, security, privacy, continuity and business priorities.

OUTCOME

Improved coordination between LATAM and global teams, strengthened executive visibility into risks and priorities, and sustained continuity across critical technology environments.

STAKEHOLDERS

SVP Operations, LATAM operations leaders, privacy leadership, external client CISOs, regional IT teams and business operations.

Why this matters for executive leadership

Demonstrates regional scope, direct leadership combined with sustained matrix coordination, executive influence and multi-stakeholder enterprise operations.

Evidence classification: career-reported professional scope and outcomes. Direct-report count is intentionally separated from matrix coordination; matrix scope is not represented as direct people management.